

Give your customers the self-service they expect — outside of business hours.

With advanced features, your customers can access information at the time and place of their choosing. From viewing documents to submitting claims and request changes, it has never been this easy to offer 24/7 real time access to your customers.

Broker benefits

- **Open 24/7:** With InsurLink, your brokerage is always open. Insureds can perform self-service tasks and securely share files with you — when, where, and how it is convenient for them.
- **Available anywhere:** Whether you're on your desktop, laptop, smart phone or tablet, InsurLink is there for you, your staff, and your insureds, making information available when and where you need it.
- **Your portal, your brand:** Easily customize the look and feel of your portal to fit your brand while modifying your fonts, colors and logos. With 25 templates available per division, create unique branding themes for different divisions and/or specific customer segments.
- **Client experience beyond inquiry:** Not only can your customers view and download their existing insurance data, InsurLink also lets them submit change requests and claims notices. Automatically generate tasks and/or emails directed to the person(s) at the brokerage that need to take action.
- **Two-way integration:** Use InsurLink while in SIG to generate specific activities that are important to you and your business.
- **Real time access to Liability Slips:** In non-government auto insurance provinces, your clients can download their Auto Liability Slips and save them to their smart wallet for offline viewing. If they're in the unfortunate position of being stopped, they can access the slip and share with the officer while keeping their phone locked and other data private.



Contact us

or call 1.800.268.5325